



Using the Active Voice Lotus[®] iNotes and ViewMail[®] for Lotus Notes[®] (VML) Templates

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Intended Audience:

This technical note is intended for use by Domino Administrators who have Lotus® Notes® users that would like ViewMail® for Lotus Notes (VML) functionality and iNotes functionality. It explains how to use the newly created Active Voice iNotes template, VMLiNotesxx.ntf (where xx denotes the version number).

This note assumes the reader to be familiar with Domino Server, iNotes template and Lotus Notes Client administration.

Overview:

Prior to Lotus Notes 6.5, customers could not use the IBM iNotes template for web access AND use the VML template for use on their Lotus Notes client machine -- they would lose the iNotes interface when they replaced database designs with the VML template. Active Voice has now created an iNotes template that inherits the VML functionality. This is available starting with Lotus Notes Version 6.5.

Note: There is no VML functionality when a user accesses their mail via the web. Rather, the new VMLiNotes template allows users to work with VML on systems that have Lotus Notes client installed and also to be able to use iNotes via the Web.

This document covers the following:

1. Changes to the VML install process when using iNotes and VML
2. Using the VMLiNotesxx.ntf Template
3. Modifying the iNotes template to use VML

1. Changes to the VML Install Process When Using iNotes and VML

The IBM documentation states that the *nconvert* utility must be used to convert a user's mail file for iNotes templates. To that end, users that wish to use iNotes and VML, are **not** to use the Lotus Notes Client option to replace their databases with the VML template.

The Domino administrator **must** use the *nconvert* utility with the integrated VML/iNotes template (example given below)

2. Using the VMLiNotesxx.ntf Template

There are two templates supplied by Active Voice to successfully use the VMLiNotesxx.ntf template:

- 1) VMLiNotesxx.ntf template
- 2) VMLMailxx.ntf template

Note: xx corresponds to the Lotus Notes Release / Version number. For example the VMLiNotes65.ntf template is for use with Lotus 6.5.

To update a user to the VMLiNotesxx.ntf template, an administrator must ensure the user already has VML installed on their Lotus Notes Client system. Also, the standard VML template (VMLMailxx.ntf) must be in the server data directory. Then, the *nconvert* utility is used with VMLiNotesxx.ntf template as the replacement template.

For example, for a user that has a Lotus Notes Client 6.5 installed, which is connected to a Domino 6.5 server, you would do the following:

1. Install VML 3.4.5 or later on the user's PC
2. Add the VMLiNotes65.ntf and VMLMail65.ntf templates to the data directory on the server
3. Use the nConvert command to update the user's template:
`nconvert mail\theUsersMailFile.nsf * VMLiNotes65.ntf`

Note: For more information on the nConvert command, reference the IBM Domino documentation.

3. Modifying the iNotes Template to Use VML

Some customers may have already made changes to the iNotes template that came with the Domino Server software. For these users, it is possible to modify their template to inherit the VML template. The following steps outline this procedure:

1. Open the iNotes template in Domino Designer
2. Select File->Database->Properties
3. Click on the Design Icon.
4. Under Inheritance heading, change Template Name from StdRxxMail to VML Mail (Rxx)
5. Under Database file is a master template, change Template name from iNotesxx to iNotesVMLxx
6. Select File->Database->Refresh Design (the VMLMailxx.ntf must be in the same directory as the iNotes template)
7. The iNotes template now inherits from the VML template

Note: The **xx** in the template name represent the Notes Version Number. For example, the VML template for iNotes 6.5 is VMLiNotes**65**.ntf and the VML template for Lotus Notes Client is VMLMail**65**.ntf.